

STATE OF MAINE
Department of Education

REQUEST FOR PROPOSALS — Amendment #1

Maine Learning Technology
Wireless Classroom Solution

February 6, 2006

RFP # 1205143

Section 3 – Scope of Work — Amendment #1

Section 3.8 Support and Maintenance, paragraph 3, is replaced in its entirety as follows:

~~The vendor will fully describe the process and plan that will be utilized whenever a break/fix event occurs within the school's computing environment. This will cover the entire process of repairing or replacing a portable computing device or any of the solution infrastructure. The infrastructure will be defined as switches, servers, LAN devices, remote access devices or any other equipment provided by the vendor.~~

The vendor will fully describe the process and plan that will be utilized whenever a break/fix event occurs within the school's computing environment. This will cover the entire process of repairing or replacing a portable computing device or any of the solution infrastructure. The infrastructure is defined as switches, servers, LAN devices, relevant cabling, remote access devices or any other equipment provided by the vendor.